

# User Guide for Employers

Powered By





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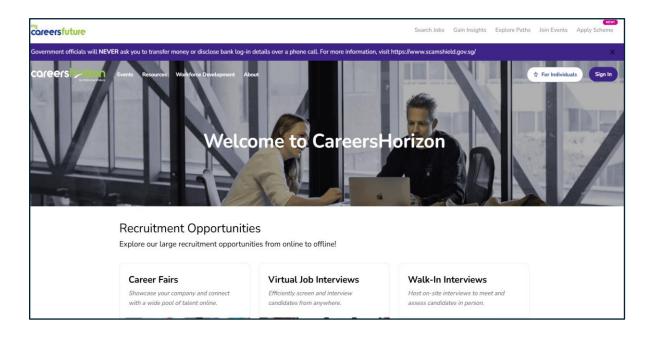


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# 1. Homepage

Enter URL <a href="https://careershorizon.mycareersfuture.gov.sg">https://careershorizon.mycareersfuture.gov.sg</a> to open CareersHorizon by MyCareersFuture's Employers Portal homepage.



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# 2. Login Credential and Responsibilities

Login Credential	Task & Responsibilities
Employers Admin (Corppass)	<ul> <li>Create and manage company profile upon first sign in</li> <li>Manage access for Employers Manager and Rep</li> <li>Access dashboard metrics for company</li> <li>Register for company events</li> <li>Conduct interviews</li> <li>Update candidate's outcomes</li> <li>Attend Event Talks (Employers Connect)</li> </ul>
Employers Manager (Singpass)	<ul> <li>Access dashboard metrics for company</li> <li>Register for company events</li> <li>Conduct interviews</li> <li>Update candidate's outcomes</li> <li>Attend Event Talks (Employers Connect)</li> </ul>
Employers Representative (Email)	Attend Event Talks (Employers Connect)

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# 3. Login

**Step 1** At the CareersHorizon by MyCareersFuture homepage (www.careershorizon.gov.sg), click on 'For Employers'.



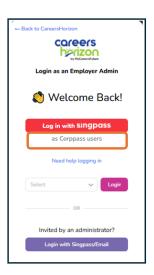
Step 2 Click on 'Sign In'.

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# 3.1 Sign in as Employer Admin

**Step 1** Log in with your Singpass as Corppass user.



**Step 2** You will be redirected to the Singpass login page. Log in by scanning the QR code using your Singpass app.



<u>Alternatively</u>, you can enter your Singpass ID & Password.

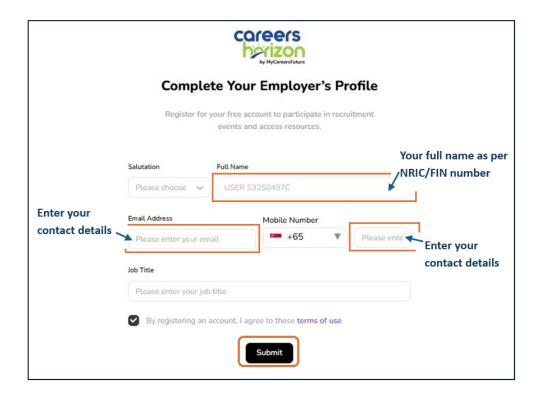


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# 3.1.A Login for the First Time

- **Step 1** Register by completing your company profile.
- **Step 2** Click on **'Submit'** once completed. You will be redirected to your dashboard.



# 3.1.B Existing User

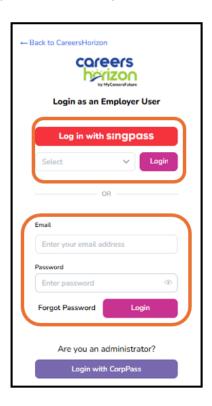
Sign in using Singpass and you will be directed to your Dashboard.

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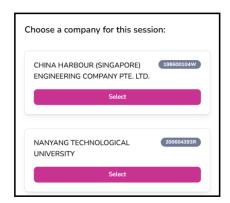
# 3.2 Sign in as Employer Manager

Log in with your Singpass or enter with your Password.



# Sign in for user with two or more employer equities

Click on the company that you are working for, for this session.

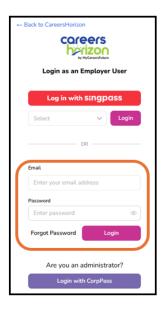


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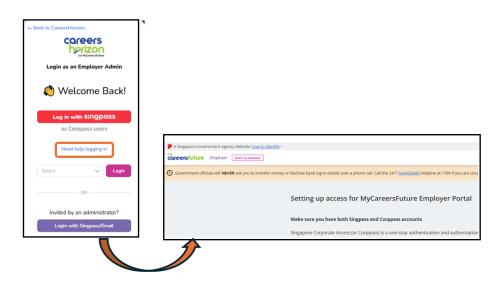
# 3.3 Sign in as Employer Representative

Log in with your Email Address and Password.



# 3.4 Need help logging in

- **Step 1** Click on the 'Need help logging in' button if you need help for Singpass login.
- **Step 2** You will be directed to MyCareersFuture website with comprehensive instructions to follow.



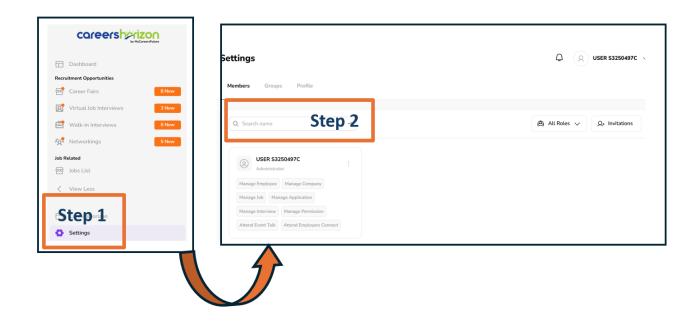
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# 4 Settings

# 4.1 Search Members by Names

- **Step 1** Click 'Setting' menu to manage your members and organisation's profile.
- **Step 2** Input member's name to search for their roles.
- **Step 3** Press 'Enter' key.

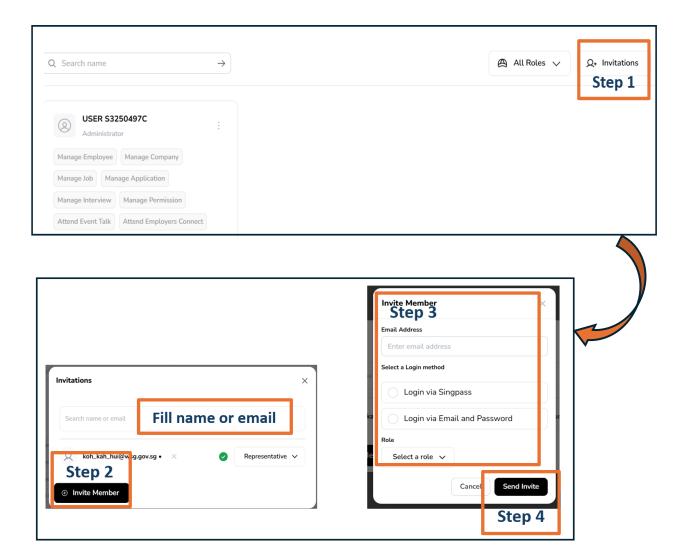


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### 4.2 Invite new company Member

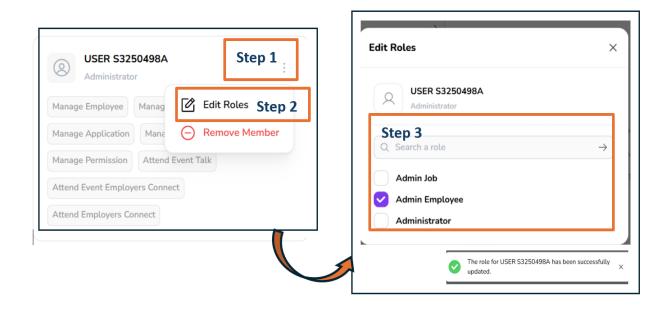
- **Step 1** Click **'Invitations'** button to invite new company members.
- **Step 2** You will have to input name or email to search. Click on 'Invite Member'.
- **Step 3** You will be redirected to '**Invite Member**' page to key in the invite member's email address, select login method and role.
- Step 4 Click on 'Send Invite' button.





### 4.3 Edit member's role

- **Step 1** Click on '3 dots button menu' on the top right corner to edit the member's role or remove member.
- **Step 2** Select and click on **'Edit Roles'** tab.
- Step 3 A pop-up box for you to choose a role from the list. Tick on the new role.Once you made a change, there is a pop-up message stated that the role for the user has been successfully updated.



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### 4.4 Remove member

- **Step 1** Click on '3 dots button menu' on the top right corner to edit the member's role or remove member.
- Step 2 Select and click on 'Remove' tab.
- Step 3 A warning pop-up box. Click 'Continue' button if you are confirmed or click 'Cancel'.



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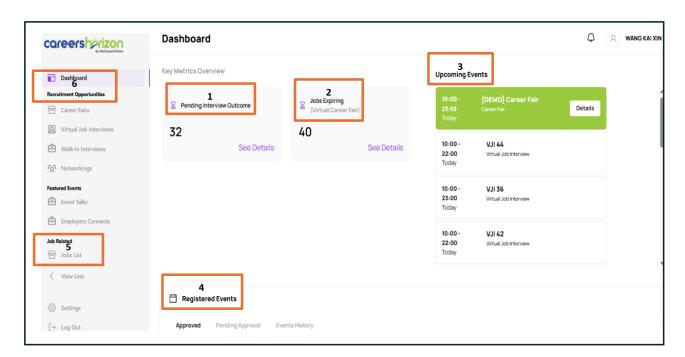


### 5. Dashboard

Once you have signed in, you will be directed to your company Dashboard. From here, you can view the Key Metrics and Registered Events.

On the Dashboard, you can access:

- 1. Pending interview outcome
- 2. Jobs Expiring
- 3. Upcoming Events
- 4. Registered Events
- 5. Job List
- 6. Recruitment opportunities



### Note:

All the jobs listed on CareersHorizon by MyCareersFuture are open jobs taken from 'MyCareersFuture' (MCF) job portal. In order to manage new job postings or to extend expiry date of job, you have to login to this job portal.

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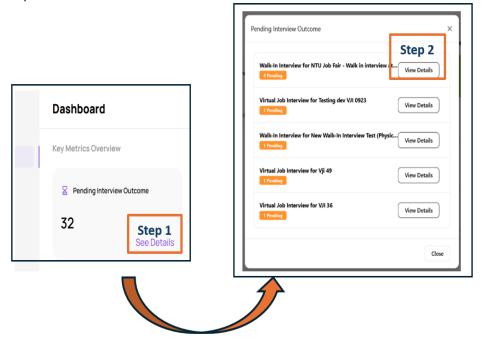


# 5.1 Pending interview outcome

**Step 1** Click on 'See Details' under pending interview outcome.

Step 2 Click on 'View Details' to find out more about your pending interview outcomes from

the past inteviews.



### Note:

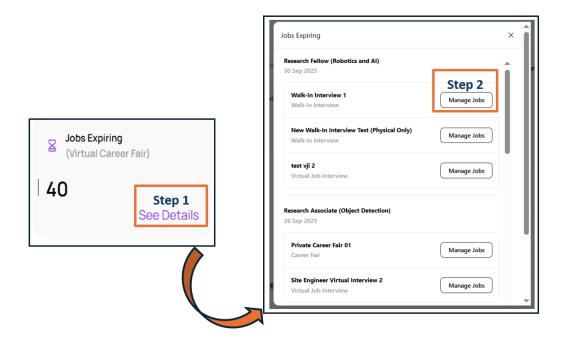
If you do not change the interview outcome within 30 days, the system will automatically set the interview outcome as 'Reject'.

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# 5.2 Jobs Expiring

- **Step 1** Click on 'See Details' to view the details on jobs expiring for Virtual Career Fair (VCF).
- **Step 2** Click on 'Manage Jobs' under the different events to view the list of jobs that have already been added or can be added.

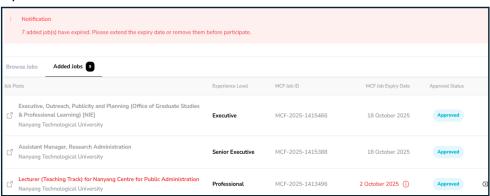


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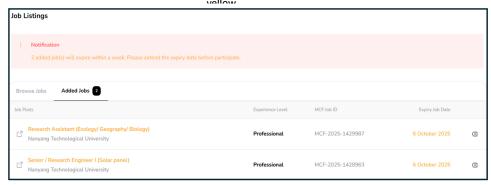


### Note:

1. For jobs that have **expired**, the job title will be shown in **red** along with the MCF job expiry date.



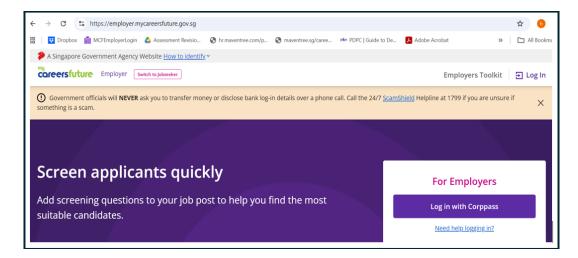
2. For jobs that are **expiring in 7days**, job title will be shown in

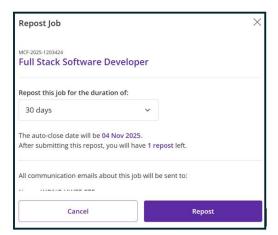


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3. To extend the expiry date of jobs, the admin can do so through the MyCareersFuture (MCF) job portal.





You will be informed that there are some jobs that are near to expiry and if you wish to add the jobs to the specific events, you will have to extend the expiry date on MCF before participation.

If the job that is expiring in 7 days, you will not be allowed to add the job in the event. However, if you add a job that is expiring on and after 8 days, the job posting will automatically disappeared from the Career Fair event page on the day of expiry.



# 5.3 Upcoming Events

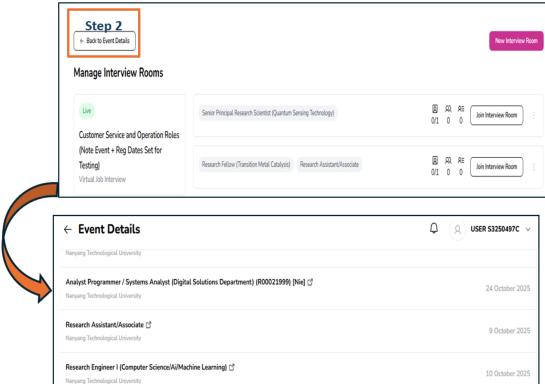
Click 'Join' button to be directed to room for virtual event when it is live. 'Join' will only be for virtual events with video conferencing needs, and 'Details' for physical events.

### Click 'Back to Event Details'. Step 2

You will be able to view the event summary, the jobs available, and the candidates' applications for these two specific type events: Virtual Job Interview (Fig 1) and Walk-in Interview (Fig 2).



Fig 1: Virtual Job Interview





**Step 1** Click 'Details' button on 'Upcoming Events' to view for walk-in interview (Fig 2).

You will be redirected to 'Event Details' page.

Upcoming Events

Occup.

Walkin final
22.59
Today

Walkin final
Occup.

Applications 1

Occup.

Applications 1

නු 0

Figure 2: Walk-In Interview

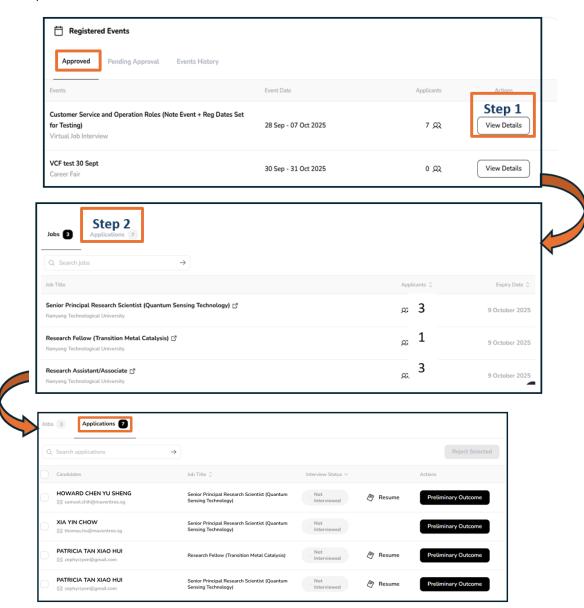
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# **5.4 Registered Events**

From the Dashboard, you will be able to view details of the registered events.

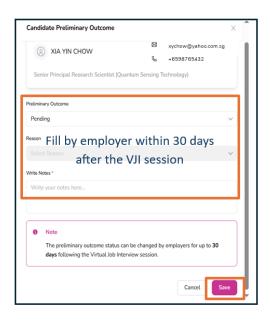
- **Step 1** Click 'View Details' button and then on the 'Approved' tab, you will be able to view the details of the jobs posted, the number of applications and the expiry date of the job posting.
- **Step 2** Click '**Applications**' tab to view the details of the candidates, the job they have applied for, interview status and outcome.





# **Note on Candidate Preliminary Outcome:**

The preliminary outcome status can be changed by employers for **up to 30 days** following the **Virtual Job Interview** and **Walk-in interview** session.

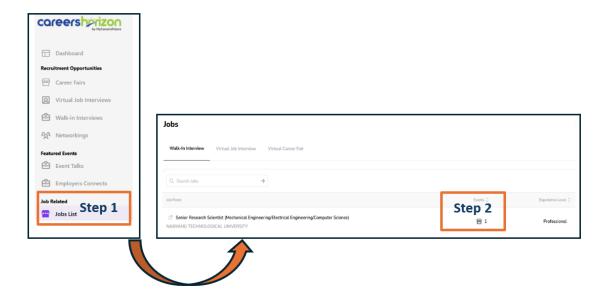


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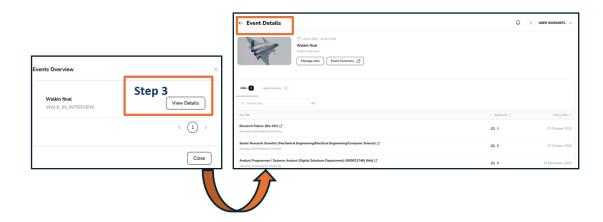


# 5.5 Jobs List

- **Step 1** Click on 'Job List' menu under Job related section on the dashboard. You will be able to access the list of jobs that is currently available.
- **Step 2** Click on 'number' button on the events column for your selected event, you will be redirected to Event Overview.



**Step 3** Click on 'View Details' button and you will be redirected to 'Event Details' to view details of the job.

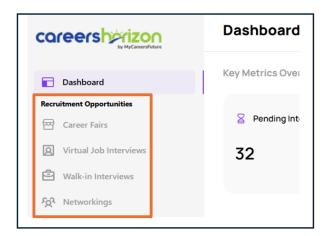


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# 5.6 Recruitment opportunities

From the Dashboard, you will be able to access any recruitment opportunities available from the left side of the menu.



From here, you can access:

- Career Fairs
- Virtual Job Interviews
- Walk-in Interviews
- Networkings

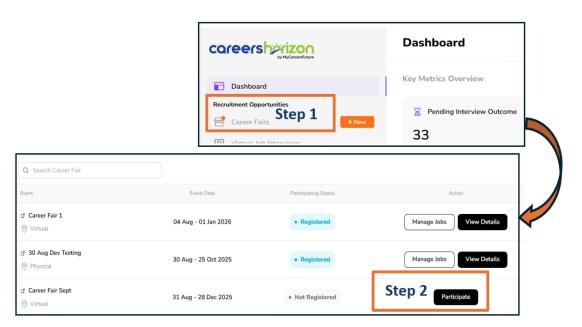


# 6. Online and Offline Recruitment Opportunities

### 6.1 Career Fairs

### 6.1.1 Register to participate in Career Fairs

- **Step 1** Select 'Career Fairs' on the Dashboard.
- **Step 2** You will be directed to 'Career Fairs menu'. Click 'Participate' button.



**Step 3** Click 'Continue' to agree with the terms and conditions for employer participation in career events.



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# 6.1.2 Select and Post jobs on Career Fair

**Step 1** You will be directed to '**Job Listings**' page. Select the jobs from the list that you want to feature in the career fair.

**Step 2** Then click on 'Add Selected' button. A pop out box will appear at the bottom stating that the jobs are added.



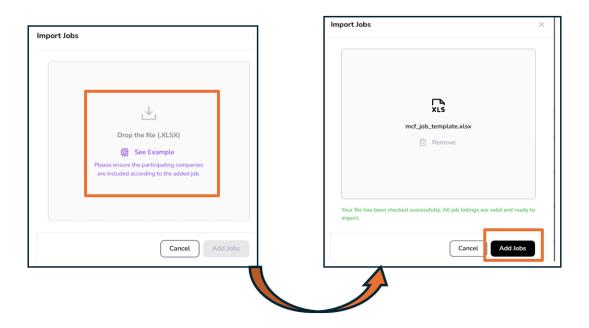
Alternatively, you also can import your jobs from by clicking 'Import Jobs' button.



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A pop-up screen will appear to request you to upload the file containing your jobs (in XLSX format). Click 'See Example' to download the template to import jobs. Click 'Add Jobs' button to finalise the uploading of your jobs.

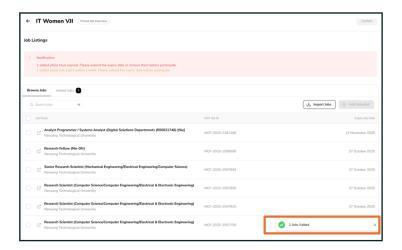


**Step 3** Once the jobs are added from the jobs listing or uploaded from file, click on '**Participate**' button on the top right of the screen.



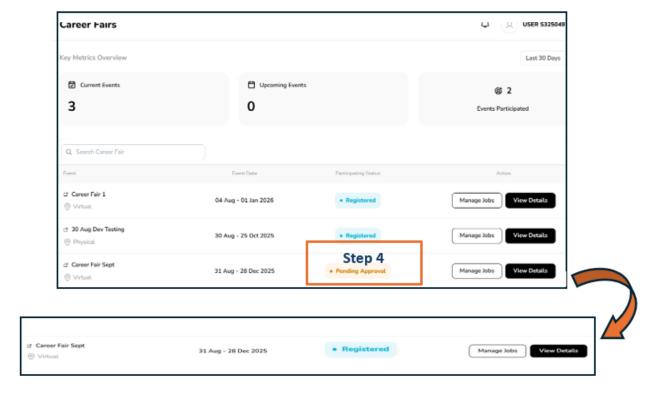


A pop-out message will appear at the bottom confirming your upload is successful.



**Step 4** You will be directed to the Career Fairs page. Your participating status will be stated as '**Pending Approval'**. The WSG admins will then review the jobs submission before confirming your participation in the Career Fair.

Once it is approved, the participating status will change to 'Registered'.

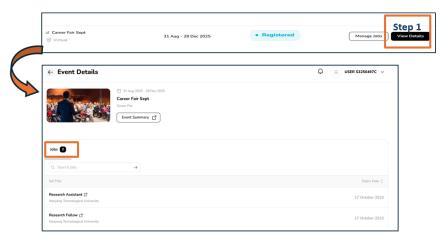


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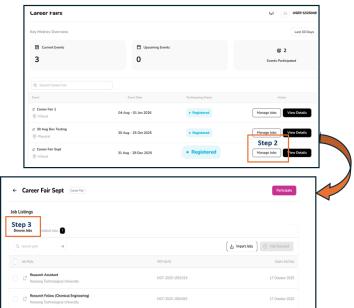


# 6.1.3 Managing the jobs after initial posting

**Step 1** You can view the jobs and the expiry date by clicking 'View Details' button.



- **Step 2** You can add more job posts by clicking on 'Manage Jobs' button.
- **Step 3** Then click on 'Browse Jobs' tab.



### Note:

For jobs that are expired, the words will be in <u>red</u> to inform the user to extend the expiry date.

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### 6.2 Virtual Job Interviews (VJIs)

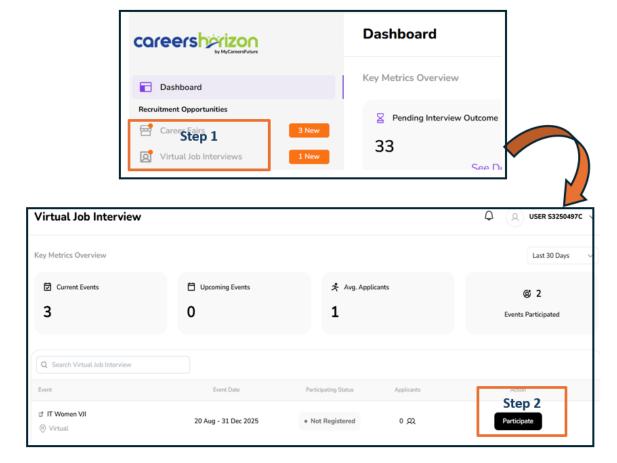
To participate in the Virtual Job Interview (VJI) event, you must be Employer Admin (CorpPass User) and Employer Manager (Singpass User).

### 6.2.1 Register to participate in the VJIs

### Step 1 Click 'Virtual Job Interview' on the Dashboard.

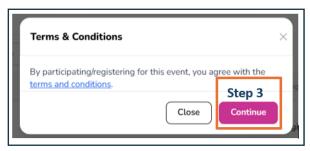
You will be directed to Virtual Job Interview menu to view Current Events, Upcoming Events, Average Registrants and Event Participated in Key Metrics Overview.

**Step 2** Click on 'Participate' button on the selected event.





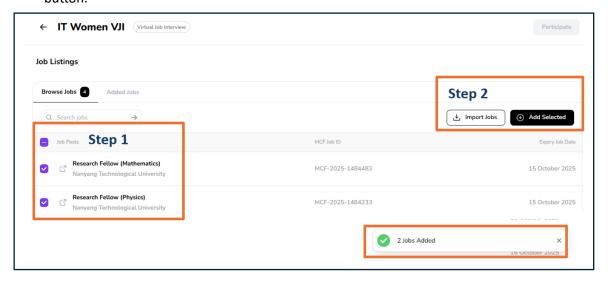
**Step 3** Click '**Continue**' to agree with the terms and conditions for employer participation in career events.



### 6.2.2 Select and Post jobs for the Virtual Job-Interview

- **Step 1** You will be directed to '**Job Listings**' page. Select the jobs from the list that you want to feature for this Virtual Job Interview.
- **Step 2** Then click on 'Add Selected' button. A pop-out box will appear at the bottom confirming that the selected jobs have been added.

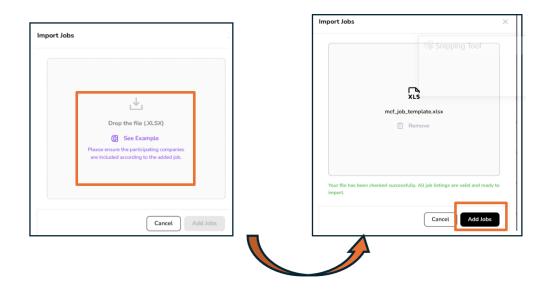
<u>Alternatively</u>, you also can import the jobs from the listing by clicking 'Import Jobs' button.



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A pop-up screen, will indicate for you to upload the list of jobs (in XLSX format). Click 'See Example' to download the template to import jobs. Click 'Add Jobs' button to finalise the uploading of your jobs.

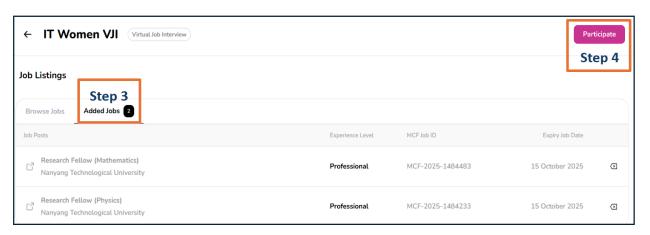


Once you click 'Add Selection', the 'Participate' button will be enabled to confirm your participation.



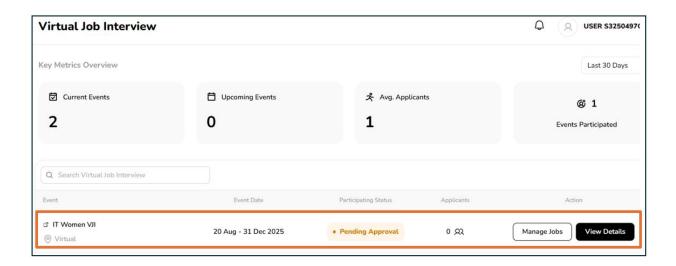


- **Step 3** Click on 'Added Jobs' tab to review the job(s) that you would like to participate in and post on the Virtual Job Interview.
- Step 4 Click on 'Participate' button.



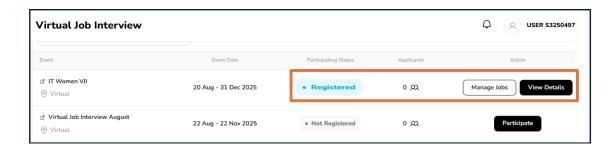
# 6.2.3 Pending for approval and approved by WSG

You will be redirected to the Virtual Job Interview menu. From here, you can view your application status. For events 'Pending Approval', the WSG admins will review the job submissions before confirming your participation in the Virtual Job Interview.





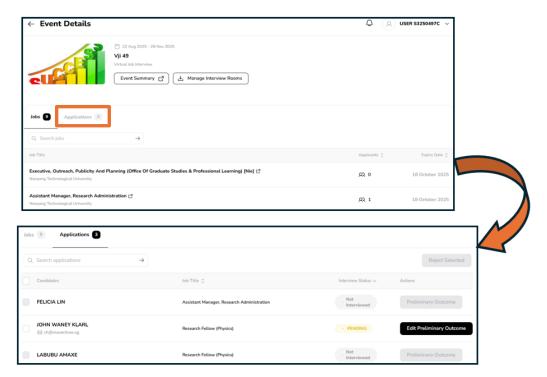
Once your application for the event is approved, you will be able to view event details by clicking 'View Details'.



### **6.2.4** Virtual Job Interview Pre-Live

Once you click 'View Detail' button, you will be directed to 'Event Details' page. You will be able to view the events details, job title, applicants and expiry date.

**Step 1** Click on 'Applicants' tab and you will be able to see candidates' name and the role they applied for.





### 6.2.5 Virtual Job Interview Live

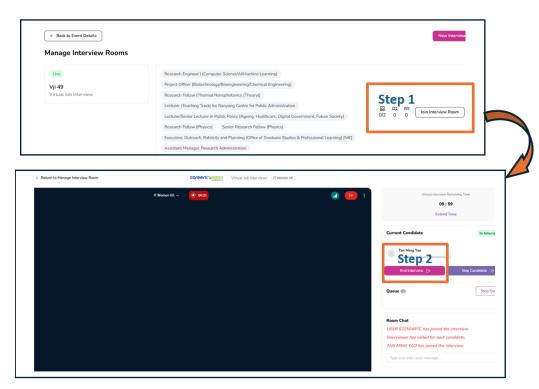
- **Step 1** Upon approval of your participation, you will be able to create interview rooms by clicking on **'Manage Interview Rooms'** button, which can be done prior to the start of the event.
- Step 2 You will be directed to 'Manage Interview Rooms' page. From the 3 dots button menu, click on 'Manage Room' to name the room(s), assign job role(s) and interviewer(s) accordingly.
- Step 3 Click 'Save' button.





## 6.2.6 Join Interview Room

- **Step 1** Click 'Join Interview Room'. You will be directed to an interview room.
- **Step 2** Click 'End Interview' button to end the interview session.

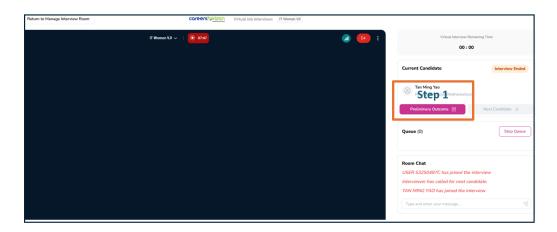


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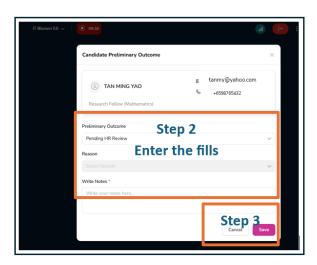


# 6.2.6 Update Preliminary Outcome of the participants at the end of interview

**Step 1** Click **'Preliminary Outcome'** tab to update the status of the selected candidate after the interview.



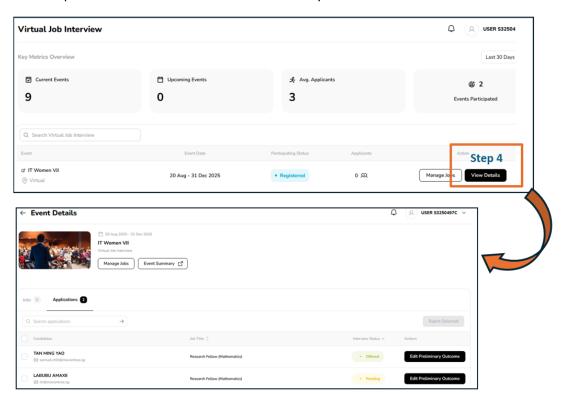
- **Step 2** You input the fills on the preliminary outcome.
- **Step 3** Click 'Save' button once you have completed your input on the interview status.



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**Step 4** Click on 'View Details' to view the interview status and 'preliminary outcome' after you have completed and saved the Candidate Preliminary Outcome.



You are allowed **30 days from the event end date** to change the final outcome status of the candidate. If you do not update the outcome within 30 days, the candidate will be automatically treated as '**Rejected**' by the system.

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**Step 5** You will then be asked to give feedback on the event. Click on the **3 dots button menu** for 'Feedback' on 'Event History' section to complete the feedback.



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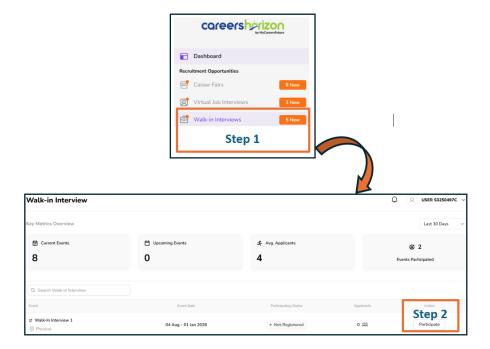


# 6.3 Walk-In Interviews

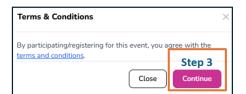
To participate in the Walk-In Interviews event, you must be Employer Admin (CorpPass User) and Employer Manager (Singpass User).

## 6.3.1 Register to participate in the Walk-in Interview

- Step 1 Click 'Walk-In Interviews' on the Dashboard.
   You will be directed to 'Walk-In Interview' menu to view Current Events, Upcoming Events, Average Registrants and Event Participated in Key Metrics Overview.
- **Step 2** Click on 'Participate' button on the selected event.



**Step 3** Click '**Continue**' to agree with the terms and conditions for employer participation in career events.





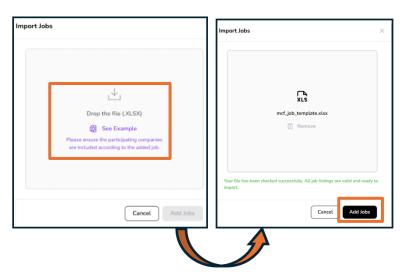
### 6.3.2 Select and Post jobs on the 'Walk-In Interview' event

- **Step 1** You will be directed to '**Job Listings**' page. Select the jobs from the list that you want to feature in the Walk-In Interview.
- **Step 2** Then click on 'Add Selected' button. A pop-out box will appear at the bottom confirming that the selected jobs have been added.

Alternatively, you also can import the jobs from the listing by clicking 'Import Jobs' button.



A pop-up screen will indicate for you to upload the list of jobs (in XLSX format). Click 'See Example' to download the template to import jobs. Click 'Add Jobs' button to finalise the uploading of your jobs. Please ensure that you fill in the valid MCF ID in the template. For example, MCF-2025-1114426.



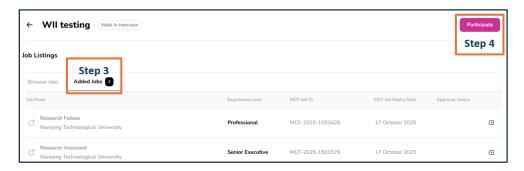
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Once you click 'Add Selection', the 'Participate' button turns colored.



- **Step 3** Click on 'Added Jobs' tab to review the job(s) that you would like to participate in and post on the Walk-In Interview.
- Step 4 Click on 'Participate' button.



## 6.3.3 Pending for approval and approved by WSG

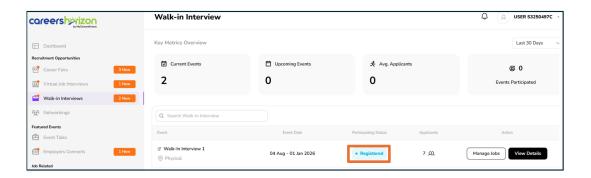
You will be redirected to the Walk-In Interview menu. From here, you can view your application status. For events '**Pending Approval**', the WSG admins will review the job submissions before confirming your participation in the Walk-In Interview.



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Once it is approved, the participating status will change to 'Registered'. You can view the jobs and the expiry date by clicking 'View Details' button.

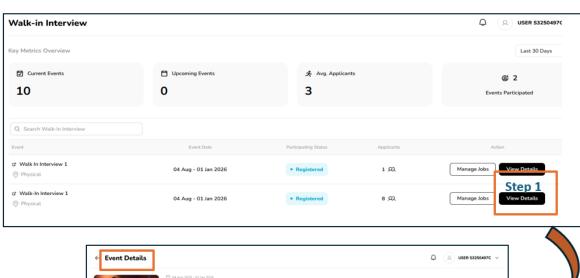


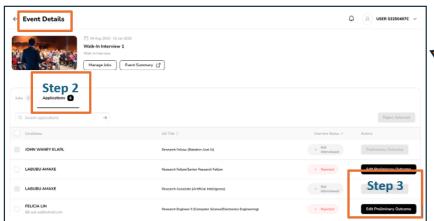
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# 6.3.4 Update Preliminary Outcome of the participants

- **Step 1** Click on 'View Details' button on the 'Walk-In Interview' menu. You will be directed to 'Event Details' page to view the details of the event, job list and application of applicants.
- **Step 2** Click **Application**' tab. You will see the details of the candidates, the job they applied for, interview status and the Preliminary Outcome status.
- **Step 3** Click **'Preliminary Outcome'** tab to update the status of the selected candidate after the interview.



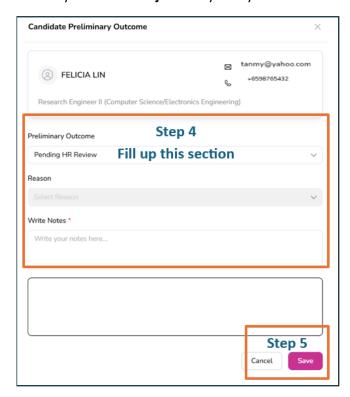


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- **Step 4** You have to input the preliminary outcome of the candidate after the interview session.
- Step 5 Click 'Save' button once you have completed your input on the interview status. The interview status will be updated once there is an edit on the preliminary outcome.

You are allowed 30 days from the event end date to change the final outcome status of the candidate. If you do not update the outcome within 30 days, the candidate will be automatically treated as 'Rejected' by the system.



Step 6 You will be asked to give feedback on the event. Click on the 3 dots button menu for 'Feedback' on 'Event History' section to complete the feedback.



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#### 7. Featured Events

## 7.1 Networkings

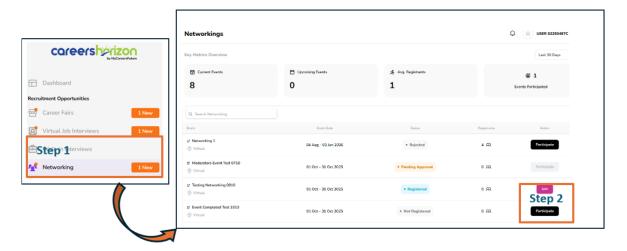
To participate in the Networkings event, you must be Employer Admin (CorpPass User) and Employer Manager (Singpass User).

#### 7.1.1 Register to participate and join in Networking

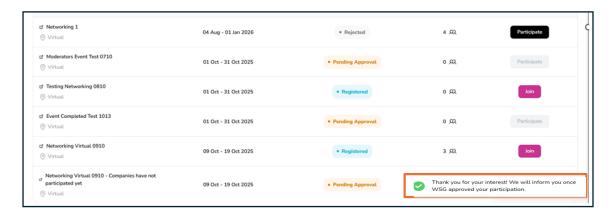
Step 1 Click 'Networkings' on the Dashboard.

You will be directed to 'Networkings' menu to view Current Events, Upcoming Events, Average Registrants and Events Participated in Key Metrics Overview.

**Step 2** Click on 'Participate' button on the selected networking.



A pop-out message to inform that WSG will inform you once they approved your participation.



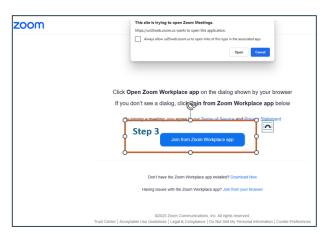
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Step 3 You will be directed to a meeting room. You will see the Meeting Screen with Event Title and a 'Join Now' button.



**Alternatively,** you will be directed to an 'Open Zoom Workplace' link. You will see the Meeting Screen with Event Title and a 'Join from Zoom Workplace app' button.



Step 4 You will be asked to give feedback on the event. Click on the 3 dots button menu for 'Feedback' on 'Event History' section to complete the feedback.



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#### 7.2 Event Talks

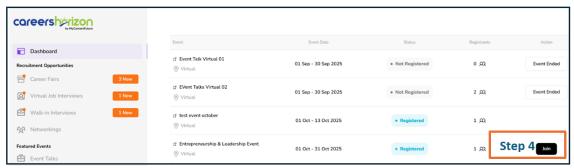
**Step 1** Click 'Event Talks' on the Dashboard.

You will be directed to 'Event Talks' menu to view Current Events, Upcoming Events and Events Participated in Key Metrics Overview.

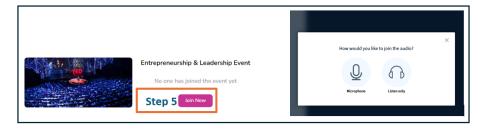
- **Step 2** Click **'Register'** button.
- **Step 3** Click **'Continue'** if you agree with the terms and conditions for employer participation in career events.

A pop-up message box states that you have successfully participated.

#### Step 4 Click 'Join' button



**Step 5** You will be directed to the event. Click 'Join Now' to participate.



**Step 6** You will be directed to the dashboard after leaving the event.

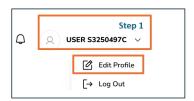
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# 8 Edit User's Profile and Log out

# 8.1 Edit User's Profile

**Step 1** Click on **drop-down arrow** on the top right corner of your name and select 'Edit Profile'.



- **Step 2** Upload the profile photo and update the necessary details.
- **Step 3** Click 'Save Changes' button to save the updated field(s).

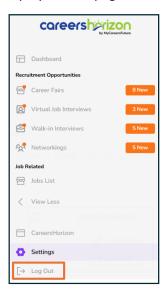


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# 8.2 Log out

**Step 1** Click '**Log out**' button to exit. You will be directed to the CareersHorizon by MyCareersFuture Employer homepage.



<u>Alternatively</u>, you can click 'Log Out' from the drop-down button next to the User's name [top right corner].



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